KAISER PERMANENTE : DEDUCTIBLE PLAN

Coverage for: Individual/Family | Plan Type: DHMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage see <a href="http://www.kp.org/plandocuments">www.kp.org/plandocuments</a> or call 1-800-278-3296 (TTY: 711). For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at <a href="http://www.HealthCare.gov/sbc-glossary">www.kp.org/plandocuments</a> or call 1-800-278-3296 (TTY: 711). For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at <a href="http://www.HealthCare.gov/sbc-glossary">www.HealthCare.gov/sbc-glossary</a> or call 1-800-278-3296 (TTY: 711) to request a copy.

Important Questions	Answers	Why this Matters:
What is the overall <u>deductible</u> ?	\$250 Individual / \$500 Family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	<b>Yes.</b> <u>Preventive care</u> and services indicated in chart starting on page 2.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply.
Are there other <u>deductibles</u> for specific services?	<b>Yes. \$100</b> Individual for brand and specialty <u>prescription drugs</u> . There are no other specific <u>deductibles</u> .	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services.
What is the <u>out-of-pocket</u> limit for this <u>plan</u> ?	<b>\$2,500</b> Individual / <b>\$5,000</b> Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, health care this <u>plan</u> doesn't cover, and services indicated in chart starting on page 2.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit</u> .
Will you pay less if you use a <u>network provider</u> ?	<b>Yes.</b> See <u>www.kp.org</u> or call 1-800-278-3296 (TTY: 711) for a list of <u>network providers</u> . For an <u>ARP Chemical Dependency provider</u> , call the Assistance Recovery Program (ARP) at 1-800-562-3277.	This <u>plan</u> uses a provider <u>network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network</u> <u>providers</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral to</u> see a <u>specialist</u> ?	<b>Yes</b> , but you may self-refer to certain <u>specialists</u> .	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> .





All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common Medical Event	Services You May Need	Provider Non-Pl	at You Will Pay an Provider (You pay the most)	Limitations, Exceptions & Other Important Information
	Primary care visit to treat an injury or illness	\$20 / visit, <u>deductible d</u> oes not apply.	Not Covered	None
If you visit a health care <u>provider's</u>	<u>Specialist</u> visit	\$20 / visit, <u>deductible</u> does not apply.	Not Covered	None
office or clinic	Preventive care/ screening/ immunization	No Charge, <u>deductible d</u> oes not apply.	Not Covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services you need are preventive. Then check what your <u>plan</u> will pay for.
If you have a test	<u>Diagnostic test (</u> x- ray, blood work)	\$10 / encounter	Not Covered	None
n you have a test	Imaging (CT/PET scans, MRI's)	20% <u>coinsurance</u> up to \$50 / - procedure	Not Covered	None
More information about <u>prescription</u> <u>drug coverage</u> is available at <u>www.kp.org/</u> formulary	Generic drugs	\$10 / prescription, <u>deductible</u> does not apply.	Not Covered	Up to a 100-day supply retail and mail order. Subject to <u>formulary guidelines</u> . No Charge for Contraceptives, <u>deductible</u> does not apply.
	Preferred brand drugs	\$30 / prescription, after drug <u>deductible</u> .	Not Covered	Up to a 100-day supply retail and mail order. Subject to <u>formulary guidelines</u> . No Charge for Contraceptives, <u>deductible</u> does not apply.
	Non-preferred brand drugs	Same as preferred brand drugs	Not Covered	Same as preferred brand drugs when approved through exception process.
	Specialty drugs	20% <u>coinsurance up</u> to \$150 / prescription, after drug <u>deductible</u> .	Not Covered	Up to a 30-day supply retail. Subject to <u>formulary</u> guidelines.

Common Medical Event	Services You May Need	What You Will Pay Plan Provider (You will pay the least)	What You Will Pay Non-Plan Provider (You	Limitations, Exceptions & Other Important Information
lf you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	20% coinsurance	Not Covered	None
Surgery	Physician/surgeon fees	20% coinsurance	Not Covered	None
lf you need immediate	Emergency room care	20% <u>coinsurance</u>	20% coinsurance	None
medical attention	Emergency medical transportation	\$150 / trip	\$150 / trip	None
	Urgent care	\$20 / visit, <u>deductible </u> does not apply.	\$20 / visit, <u>deductible</u> does not apply.	Non-Plan providers covered when temporarily outside the service area.
lf you have a	Facility fee (e.g., hospital room)	20% coinsurance	Not Covered	None
hospital stay	Physician/surgeon fee	20% coinsurance	Not Covered	None
If you need mental health, behavioral health, or substance abuse services	Outpatient services	<b>Kaiser:</b> Mental/Behavioral Health: \$20/ visit, <u>deductible</u> does not apply. 20% <u>coinsurance</u> for other outpatient services; Substance Abuse: \$20/visit, <u>deductible</u> does not apply. 20% <u>coinsurance</u> up to \$5 / day for other outpatient services, <u>deductible</u> does not apply. <b>ARP</b> : No charge, <u>deductible</u> does not apply.	Kaiser and ARP: Not Covered	Kaiser: Mental / Behavioral Health: \$10 / group visit, <u>deductible</u> does not apply; Substance Abuse: \$5 / group visit, <u>deductible</u> does not apply. ARP: These supplemental chemical dependency benefits are for the employee and spouse only.
	Inpatient services	<b>Kaiser:</b> 20% <u>coinsurance</u> / individual visit <b>ARP</b> : No charge, <u>deductible</u> does not apply.	Kaiser and ARP: Not Covered	Kaiser: None ARP: These supplemental chemical dependency benefits are for the employee and spouse only. Elective hospitalization at an ARP facility requires <u>preauthorization</u> to avoid a \$300 penalty. For availability of benefits without prior authorization, please refer to your benefits available through Kaiser.

Common Medical Event	Services You May Need	What You Will Pay Plan Provider (You will pay the least)	What You Will Pay Non-Plan Provider (You will pay the most)	Limitations, Exceptions & Other Important Information	
lf you are pregnant	Office visits	No Charge, <u>deductible </u> does not apply.	Not covered	Depending on the type of services, a <u>copayment</u> , <u>coinsurance</u> , or <u>deductible</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).	
	Childbirth/delivery professional services	20% <u>coinsurance</u>	Not Covered	None	
	Childbirth/delivery facility services	20% coinsurance	Not Covered	None	
	Home health care	No Charge, <u>deductible d</u> oes not apply.	Not Covered	Jp to 2 hours maximum / visit, up to 3 visits naximum / day, up to 100 visits maximum / ear.	
lf you need help	Rehabilitation services	Inpatient: 20% <u>coinsurance;</u> Outpatient: \$20 / visit	Not Covered	None	
recovering or have	Habilitation services	\$20 / visit	Not Covered	None	
other special health needs	Skilled nursing care	20% coinsurance	Not Covered	Up to 100 days maximum / benefit period.	
	Durable medical equipment	20% <u>coinsurance</u> , <u>deductible</u> does not apply.	Not Covered	Requires prior authorization.	
	Hospice service	No Charge, <u>deductible</u> does not apply.	Not Covered	None	
If your child needs dental or eye care	Children's eye exam	No Charge, <u>deductible</u> does not apply.	Not Covered	You may have additional vision benefits through	
	Children's glasses	Not Covered	Not Covered	a separate vision plan administered by VSP.	
	Children's dental check-up	Not Covered	Not Covered	You may have additional dental benefits through a separate dental plan administered by Delta Dental.	

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)				
<ul> <li>Chemical dependency services at an ARP provider for dependent children</li> <li>Children's glasses (you may have additional vision benefits (adult and children) available through a separate benefit administered by VSP)</li> <li>Cosmetic surgery</li> </ul>	<ul> <li>Dental Care (Adult &amp; Child) (available only through a separate benefit administered by Delta Dental up to \$2,500/calendar year)</li> <li>Long-term care</li> <li>Non-emergency care when traveling outside the U.S.</li> </ul>	<ul> <li>Private-duty nursing</li> <li>Routine foot care</li> <li>Weight loss programs</li> </ul>		

## Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

<ul> <li>Acupuncture (plan provider referred)</li> </ul>	<ul> <li>Chiropractic care (20 visit limit / year)</li> </ul>	Routine eye care (Adult) (you may have
<ul> <li>Bariatric surgery</li> </ul>	<ul> <li>Hearing aids (\$1,350/ear every 4 years,</li> </ul>	additional vision benefits (adult and children)
	benefit available through the Fund)	available through a separate benefit
	<ul> <li>Infertility treatment</li> </ul>	administered by VSP)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is shown in the chart below. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance <u>Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact the agencies in the chart below.

Contact Information for Your Rights to Continue Coverage & Your Grievance and Appeals Rights:

Kaiser Permanente Member Services	1-800-278-3296 (TTY: 711) or www.kp.org/memberservices
Department of Labor's Employee Benefits Security Administration	1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform
Department of Health & Human Services, Center for Consumer Information & Insurance Oversight	1-877-267-2323 x61565 or www.cciio.cms.gov
California Department of Insurance	1-800-927-HELP (4357) or www.insurance.ca.gov
California Department of Managed Healthcare	1-888-466-2219 or www.healthhelp.ca.gov/

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

SPANISH (Español): Para obtener asistencia en Español, llame al 1-800-788-0616 (TTY: 711) TAGALOG (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-278-3296 (TTY: 711) CHINESE (中文): 如果需要中文的帮助,请拨打这个号码 1-800-757-7585 (TTY: 711) NAVAJO (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijijgo holne' 1-800-278-3296 (TTY: 711)

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:

This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts ( <u>deductibles</u> , <u>copayments</u> and <u>coinsurance</u> ) and <u>excluded services</u> under the <u>plan</u> . Use this information to compare the portion of costs you might pay under different health <u>plans</u> . Please note these coverage examples are based on self-only coverage.						
Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)Managing Joe's Type 2 Diabetes (a year of routine in-network care of a well-controlled condition)Mia's Simple Fracture (in-network emergency room visit and follow up care)						
The plan's overall deductible\$250Specialist copayment\$20Hospital (facility) coinsurance20%Other (blood work) copayment\$10	The plan's overall deductible\$250Specialist copayment\$20Hospital (facility) coinsurance20%Other (blood work) copayment\$10	Specialist copayment\$20Hospital (facility) coinsurance20%				
Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests ( <i>ultrasounds and blood work</i> )	This EXAMPLE event includes services like: Primary care physician office visits ( <i>including</i> <i>disease education</i> ) Diagnostic tests ( <i>blood work</i> ) Prescription drugs Durable medical equipment ( <i>glucose meter</i> )	<b>This EXAMPLE event includes services like:</b> Emergency room care ( <i>including medical supplies</i> ) Durable medical equipment ( <i>crutches</i> ) Diagnostic test ( <i>x-ray</i> ) Rehabilitation services ( <i>physical therapy</i> )				

Total Example Cost	\$12,700	Total Example Cost	\$5,600	Total Example Cost	\$2,800
In this example, Peg would pay:		In this example, Joe would pay:		In this example, Mia would pay:	
Cost Sharing		Cost Sharing		Cost Sharing	
Deductibles*	\$300	Deductibles	\$200	Deductibles	\$300
Copays	\$50	Copays	\$800	Copays	\$300
Coinsurance	\$1,700	Coinsurance	\$100	Coinsurance	\$200
What isn't covered		What isn't covered		What isn't covered	
Limits or exclusions	\$50	Limits or exclusions	\$0	Limits or exclusions	\$0
The total Peg would pay is	\$2,100	The total Joe would pay is	\$1,100	The total Mia would pay is	\$800
*Note: This plan has other deductibles for specific services included in this coverage example. See "Are there other deductibles for specific services?" row above.					

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